

Printable Order Form Instructions

Questions? Please Call 800-631-2339

PRU-DENT is a full service company. We sell New Instruments. We can Re-sharpen your dull instruments and Retip your completely worn out instruments. If you don't like your handles we can upgrade them. If you don't like the point style you have in a handle we can change it to a different point style. Just tell us what you want and we'll make it happen.

1. **Clean and Sterilize all instruments**, or you will be charged for cleaning. (We don't want that stuff flying in our faces!)
2. Make a list of the instruments you are sending
3. Choose a **HANDLE OPTION** The handles on some instrument brands cannot be retipped. If the points and handle are one piece, If a handle is cracked, or the instrument has a plastic handle **not** made by Hu-Friedy it has to be replaced. If a handle is undersized sometimes it can be drilled out. If you want a different handle style please note it in the "**New handle style**" column otherwise we will replace it with a similar style. (example *B) A new handle with new points is a New Instrument at a much lower price.
4. **RETIP** Write the number of instruments you want retipped in the "**Retip**" column and the point style in the "**Point Style**" column. (example *A)

If you want us to **Retip as a DIFFERENT Instrument**, write "*Retip as..*" and the point style you want in the "**Point Style**" column. (example *B) Be specific, we will install the points you specify.

"SHARPEN or RETIP as necessary", or "Sharpen only" (example *C) List the total quantity of instruments. You don't have to separate them by style.

NEW instruments (example *D) We manufacture our own instruments, which allows us to provide the highest quality blades in the industry. Our state-of-the-art equipment forges our blades with far greater strength, so they retain their shape better & hold their sharpness longer. And since we're the manufacturer, we can provide all this at competitive prices. Please see our catalog for a full listing of the instruments we carry.

5. **List the Office and Doctor's name, street address, and phone number.**

Write **your** name as the **contact person** and the phone number where **you** can be reached for questions. (If on vacation, please list alternative phone number.)

Ship the order to us. Be sure to cushion your instruments and securely seal the box.

(Never use an envelope or bubble wrap envelope, you will lose instruments!)

Never send all your instruments at once. While **PRU-DENT** is very careful with your instruments, delivery companies are known to occasionally misplace or lose packages in their care, you don't want to be without any instruments if that happens.

Most orders are processed in 1-3 days. **In a hurry?** Call ahead to expedite your order.

Are your Instruments clean and sterile? <input checked="" type="radio"/> YES <input type="radio"/> NO			★ <input checked="" type="checkbox"/> Replace ALL handles Handle Options <input type="checkbox"/> Replace only BAD handles Please pick one <input type="checkbox"/> Call if replacing more than <u>5</u> handles <input type="checkbox"/> Drill if possible		
Quantity					
	RETIP	Re-Sharpen or RETIP as necessary	Purchase NEW Instruments	Point Style or Part #	New handle style
*A	4			<i>Gracey 13/14</i>	
*B	10			<i>Retip as McCall 13/14st</i>	55T
*C		10		<i>Sharpen instruments</i>	
*D			1	<i>New H6/7</i>	45T
	14	10	1	< Total	

Shipping Cost There is no space on our Order Form for you to include Shipping Cost because we don't charge a standard amount. We charge each customer what UPS charges us for that package. This is determined by weight and distance. Most packages are \$7-\$15, residential addresses can be double.

Ship to:

PRU-DENT
1929 Wright Blvd.
Schaumburg, IL 60193